QUENSH Integration

MIDTHERM Engineering Limited

QUALITY POLICY STATEMENT.

Midtherm Engineering Ltd., are dedicated to the principle of never ending improvements in innovation, product quality, reliability and customer service.

Our principal aim is to always supply to our customers, high quality products and installation services that comply with current engineering standards and legislation within the UK, that meet or exceed customer requirements.

The establishment of a QUENSH management system is therefore the foundation to establish a company culture centred upon continual improvement.

Our QUENSH management system is based on the requirements of BS EN ISO 9001, BS EN ISO 14001 & BS EN ISO 45001 and the company is fully committed to fulfilling these requirements. The QUENSH system provides a framework for risk based approach to thinking, managing opportunities and mitigation of risks and has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

This in turn improves the overall efficiency of the organisation and supports top management with complaints/defects prevention, customer satisfaction, pursuit of continual improvement and the achievement of our QUENSH objectives.

The Directors will demonstrate leadership and commitment through the implementation of the QUENSH system, including the formulation, monitoring and measurement of our QUENSH objectives.

This policy will be communicated to all staff and any stakeholders together with interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via Midtherm Engineering web site: https://www.mideng.net

The Directors will review this policy and formulate QUENSH objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:



John Walsh
Managing Director
18th May 2018.
(Reviewed for effectiveness during Management Review 26th October 2026 with no changes)